



# 2023 YEAR-END REPORT



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DECEMBER 4, 2023

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As we bid adieu to 2023, it gives us a chance to look back and reflect on all of the changes and progress that occurred in our community. One of the biggest changes in 2023 happened on City Council. Four new councilors were sworn in and Andrea Zielinski was elected and served her first term as City Council President. In addition, Patty Hitt joined the management team in the key position of City Recorder.

I think everyone can agree, there is a lot to learn when you join an organization like ours. However, one of things that doesn't change is our commitment to the community to deliver high quality customer service to our citizens. This pledge is captured in the City of Roseburg's mission statement, "Committed to Continuous Improvement and Quality Customer Service." I'm proud to say our staff do a great job in doing just that.

Given the variety of challenges facing the City, it is easy to lose sight of the wins. That is why this is one of my favorite things to do; share the accomplishments that we achieved by working together. Below, you will read tidbits of information on activities and successes across all departments. One of the hardest parts is deciding how to cut the information down into a reasonable length. What a great problem to have!

## Administration Department

The Administration Department is home to the City Manager, City Recorder, and Human Resources Director. With the help of two Management Assistants and the Communications Specialist, the team provides a variety of services to both internal and external customers. The department provides support services to the Mayor and Council, including preparing and distributing agendas, minutes, and meeting notices.

City Manager Nikki Messenger is responsible for guiding the management team in both maintaining and improving City operations and pursuing and achieving Council goals.

Major responsibilities of **City Recorder** Patty Hitt include citywide records retention, responding to public records requests, facilitating public bidding processes, preparing ordinances, and city elections. The City Recorder supervises **Communications Specialist Suzanne Hurt** who is responsible for keeping the public informed in a transparent and positive manner in an effort to build connections within the community. This is accomplished through coordinating press releases, social media posts, facilitating news interviews and providing insight into City events. One of the keys to her success is providing the community with accurate information they can rely on and keeping people informed about the City's work and engaged in their hometown.

She produced 11 new interactive recycling and waste prevention webpages to help educate businesses and residents about these important issues and teamed with Community Development and community partners to offer information at the farmer's market. Best practices led to a significant rise in City Connection subscribers and social media, where the City now has 9,725 followers. Please [sign up for the quarterly e-newsletter](#) and follow the City on [Facebook](#), [Nextdoor](#) and [X \(formerly Twitter\)](#).

**Human Resources Director John VanWinkle** also serves as the Risk Manager, ADA Coordinator, and DBE Coordinator. As the Risk Manager, he deals directly with all insurance questions and

ensures that policies and contract language are in place to protect the organization and the taxpayers' investment. Together with a Management Assistant, they handle all aspects of hiring, discipline and separation from city employment. They manage the Safety Committee and ensure adequate training to appropriate departments to keep employees safe and on the job.

HR has been busy with a high volume of recruitments. Changes in recruiting processes have been implemented to add flexibility and efficiency and adapt to the evolving, more-competitive labor market, particularly in Law Enforcement. In 2023, the City hired 25 new employees. To put that in perspective, that is about 15% of our total workforce.

HR worked to implement Paid Leave Oregon, a new employee benefit mandated by the State that began on Sept. 3, 2023. Effective in October, the workers' compensation program transitioned from self-insurance to a fully insured program with SAIF Corporation. Both of these were time-consuming processes that deserve recognition.

In addition to the major duties mentioned above, Administration handles a number of "daily activities." Among these are processing business registrations, community event permits, dispensary licenses, OLCC licenses, taxi and rideshare permits, responding to citizen inquiries, coordinating commission membership, managing the website, advertising all required city postings, and answering a variety of questions, many of which do not relate to the City but are helpful to the citizens asking.

A number of things were accomplished in support of Council's goals this past year. In early 2023, Council referred a ballot measure to the voters for the May 16, 2023, Special Election. The measure made recommendations for the first updates and amendments to the Charter in decades. The voters approved the measure and the code was updated to reflect the changes.

The second phase of the Gary Leif Navigation Center opened on September 25. This is the City's first low-barrier congregate shelter and it is able to provide stable, temporary shelter for up to 30 people, in addition to at least 10 others already living in 10 pallet shelters at the same location. While the Gary Leif Navigation Center has been providing case management and walk-in services since June 2022, the second-phase interior renovation of the 9,870-square-foot building was finished just this fall to allow the group shelter to open. The center also provides a kitchen, showers, laundry facilities and client storage areas. United Community Action Network (UCAN) has done an outstanding job operating the navigation center and making a true difference in the lives of the individuals they serve, as well as in the community. To date, the operation of the navigation center has been funded through grant funding.

City officials maintained a focus on addressing homelessness challenges, including continuing efforts to locate a property, operator and funding for a supervised urban campground, with a goal of offering those sleeping on public property a safe alternative that may also offer assistance to progress to transitional shelter and, later, stable housing. The City transitioned into new 'time, place and manner' regulations for sleeping overnight on City property that took effect Saturday, July 1, to define when, where and how people can sleep on certain public property if they are experiencing involuntary homelessness. Enforcement began Aug. 1 following months of educational efforts. The City continues to support community partners in their efforts to provide warming and cooling centers and was thrilled when UCAN was able to enter into an agreement with Saint Joseph's Church.

Work on the Southern Oregon Medical Workforce Center continued to advance in 2023, and took a giant leap forward when the City Council approved an Intergovernmental Agreement with Umpqua Community College. Thank you to Kelly Morgan and team for the vision that got the project to the point we are at today, ready to work with academic partners to bring high quality bachelor and masters level healthcare education to the rural environment. And thank you to Dr. Pokrandt and her team for taking the ball from here!

## Community Development Department

Community Development Director Stuart Cowie had a busy year that included hiring for almost every position. Five out of the seven CDD staff began working for the City within the last year. It is quite an accomplishment that Stu and Department Technician Chrissy Matthews were able to navigate that level of change in the department. Stu would like to thank his staff for their hard work learning new systems and procedures, and essentially training and supporting each other. Their combined effort has helped the department continue to succeed.

### **Short-Range Planning**

This year, about 350 site review applications, 252 building permits, 32 land use applications and 55 pre-application meetings were processed. That included 140 commercial building permits issued by the County. Residential site reviews included 16 houses, 10 townhouse or duplex units and 3 apartments attached to commercial buildings. We also have two houses and six attached units in site review now.

Notable construction includes WinCo grocery store on NW Stewart Parkway, 144 affordable housing units at Sunshine Park Apartments, Douglas Electric Cooperative's headquarters at NE Roseland Avenue and NE Stephens Street, Anderson Market and Gulf gas station on West Harvard Avenue, Dutch Bros. and Topp-It Express restaurant across from Roseburg High School, a new Peterbilt parts and service center going into the old Coca-Cola distribution center on NW Mullholland Drive and a new 9,000-square-foot commercial building on NE Diamond Lake Boulevard containing Umpqua Insurance and other commercial spaces.

Projects currently under construction include a new Nickabob's Meat Market and Grocery in the old Grocery Outlet on West Harvard Avenue and a new softball field at Roseburg High School. Significant residential development includes 105 nearly finished market-rate housing units at Ash Springs complex south of Oak Springs apartments and final plat completion for the 14-townhouse Thyme Subdivision on West Rosemary Avenue off Lookingglass Road. The City also approved a 10-lot duplex subdivision named Indomitus Heights on NW Merle Avenue.

### **Long-Range Planning**

The most significant long-range planning activity underway is the submission of an urban growth boundary swap application to the Oregon Department of Land Conservation and Development in October. Staff has been working towards this submission for a number of years and looks forward to initiating the public process in the first quarter of 2024.

Other projects include the Diamond Lake Blvd/OR 138E Design Concept Plan, which is currently underway, a Bike Routes Plan adopted last summer, participation in the Douglas County Multi-Jurisdictional Natural Hazard Mitigation Plan update, earning five-year recertification from the FEMA

National Flood Insurance Program & Community Rating System, and the modifications to the Downtown & Laurelwood Parking Enforcement.

### **Economic Development**

The department collaborated with NeighborWorks Umpqua to win a \$500,000 state grant to offer repair loans to about 30 low- and moderate-income homeowners. The City also collaborated with CCD Business Development Corporation to win a \$250,000 state grant to fund the Reality Kitchen, a Eugene-based nonprofit providing training and employment for people with disabilities.

Community Development also administered the City's Tourism Grant Program, which provided 12 grants totaling \$56,021, and served as the City liaison with the Experience Roseburg destination marketing organization.

### **Code Enforcement**

The department coordinates code enforcement activities. As of Dec. 1, the City had responded to about 174 nuisance abatement complaints involving private property and 67% were resolved or closed. Six derelict residential buildings were processed and three resolved. None were foreclosed on. As of Dec. 1, a City and Douglas County work crew had performed 850 camp cleanups at 23 locations and removed about 126 tons of garbage and debris -- or 252,000 pounds -- primarily from parks, and public rights of way. For comparison, a few things that weigh a ton include two grand pianos, a baby humpback whale or one Volkswagen Beetle. So what we cleaned up weighed as much as 126 Volkswagen Beetles. The City spent just under \$63,000 for the County work crew, Roseburg Disposal dumpsters and County dump fees.

## **Finance/Information Technology/Municipal Court**

For the 30th consecutive year, the City earned the Government Finance Officers Association Award for "Excellence in Financial Reporting" for the 2022 Annual Comprehensive Financial Report. For the eighth year, the City earned the association's award for "Outstanding Achievement in Popular Annual Financial Reporting" for the 2022 Popular Annual Financial Report.

Other significant highlights for the department included:

- Moody's Investor Service, a leading provider of credit ratings for public finance issuers, completed a review of the City's financial condition and reconfirmed the City's Credit Rating as an Aa3 with no outlook. An "Aa" rating signifies that obligations of the entity are judged to be of high quality and are subject to very low credit risk. The City's financial policies call for the maintenance of an "A" rating -- the "Aa3" rating is a much-stronger rating than an "A."
- Finalizing the 2022-23 Annual Comprehensive Financial Report.
- Finalizing the 2022-23 Popular Annual Financial Report.
- Adopted the 2023-24 Budget in full compliance with Oregon budget law and City policies, including the General Fund balance reserve policy.

The Information Technology Division provides IT service through Systech, LLC, a local consulting firm. The City's IT infrastructure was assessed and improvements were prioritized. Projects identified as critical are underway. With expanded capacity offered by the consultant, the City is able to continue to conduct business, manage the city's infrastructure and water systems, and provide efficient public safety services.

At the suggestion of the Municipal Judge, the Court has adopted video arraignment as part of its proceedings. This has increased efficiency, safety for court staff and minimized courtroom disruptions caused by violent outbursts previously experienced. Working with community partners including ADAPT, the Judge has continued to work with court customers to connect them with services while holding them accountable if they fail to follow through.

## **Fire Department**

This past year brought significant personnel changes through retirements, promotions and hiring new firefighters. Although emergency incident response continued to increase over the prior year, the department remained steadfast in the mission to provide exceptional customer service to the community. Department staff remained focused on establishing policies, supervising operations, managing facilities and personnel, and overseeing budgetary expenditures.

### **Personnel**

The department's first female Fire Marshal was hired in 2023. The department facilitated six internal promotions for Assistant Fire Chief, Administrative Battalion Chief, Battalion Chief, Lieutenant and two Driver/Engineers. Administrative staff provided training to four new administrative team members to provide smooth transitions into the new roles. Three new firefighters joined the department in July. Those firefighters completed more than 240 hours of firefighter academy training before undergoing additional training with existing fire personnel, who cultivated the new team members as they transitioned to shift work on an engine.

### **Emergency Response/Technology**

Calls for emergency incident response rose 3.35% over the prior year. Shift personnel responded to 7,610 emergency incidents in 2023. That call volume does not include additional wildland deployment response department personnel provided to Lane County's Bedrock Fire and Klamath County's Golden Fire.

The Douglas County Dispatch Center implemented a new countywide computer-aided dispatch system for emergency responders in 2023. Department personnel began using the new software in November after training. Also, personnel transitioned to new incident-reporting software offered through the Oregon State Fire Marshal's Office. Lastly, a third software program was introduced to department members in an effort to increase the efficiency of tracking time worked by shift personnel, overtime requesting and processing, and allowing personnel to view and submit time off requests electronically. All three software changes were essential and required hours of training and set up by administrative personnel.

### **Fire Prevention**

Fire prevention is a key component in keeping the community safe and is accomplished through commercial business inspections, restaurant fire system inspections, new construction site reviews and fire prevention education. Staff conducted 475 commercial inspections, 215 business registration site inspections, 323 site reviews and 14 significant fire investigations in the city, and participated in 51 pre-application meetings coordinated by Community Development. Fire also assisted with three fire investigations in surrounding jurisdictions. Ninety apartment complex inspections were completed with support from light duty personnel.

## **Community Outreach**

Community outreach in 2023 included participating in the Costco Safety Fair, 40<sup>th</sup> Annual Douglas County Christmas Tree Lighting Ceremony, Douglas County Veterans Day Parade, Neewollah Parade, Douglas County Cancer Foundation Tea and Fashion Show, Challenge of the Heroes, Peace Officers Memorial Ceremony, Roseburg High School swim team photo shoot and more. Line personnel who were restricted by injury provided 48 hours of service to assist the local Meals on Wheels program with delivering meals to those who were homebound or in need. Roseburg Fire spearheaded formation of a new Umpqua Valley Care Facility work group to help local care facilities with emergency planning.

In the fall, personnel were elated when a 1934 antique fire engine previously owned by the City was donated back to the department. The anonymous donor's son -- a local firefighter at a neighboring agency -- suggested donating the vehicle back to Roseburg. Department staff have dedicated their personal time to restoring the vehicle before it was driven in the Douglas County Veterans Day Parade and transported Santa to the annual Tree Lighting ceremony. The department looks forward to showcasing the engine at future community events and parades.

## **Training**

Firefighters engaged in more than 5,000 hours of training, which included night training under realistic conditions that occur at night. Other training included vehicle extrication, command and control, apparatus driving, pre-planning of local commercial businesses and joint training with Douglas County Fire District #2. Prior to scheduled demolitions, the department was able to train on structures including two homes, the old Kmart and a commercial building on Ward Avenue. The department appreciates the opportunity given by property owners Convey, Umpqua Homes for the Handicapped, WinCo and Roseburg School District.

## **Library**

Roseburg Public Library completed its fifth year of operations in 2023 and celebrated this milestone with a community event held Saturday, Jan. 6, 2024.

Statistical highlights from last year included:

- 5,700 cardholders;
- 100,000 checkouts;
- 3,600 items purchased for physical collection;
- 225 programs with 6,850 attendees;
- 6,000 public computer sessions;
- 1,000 meeting-room bookings.

The department includes 3.5 full-time-equivalent staff members; a RARE AmeriCorps member; City employees assigned to light duty; 15 volunteers, who provided more than 1,100 hours of service this year; and a cadre of Friends of the Roseburg Public Library volunteers, who served 1,600 hours operating book sales, overseeing the Dolly Parton Imagination Library program and advocating for the library.

The library utilized grant funding to implement a number of projects.

The Summer Reading Program, the library's largest project every year, was supported by operating funds, donations from the Friends and grants from the Douglas County Cultural Coalition, State Library of Oregon and Roundhouse Foundation. Staff and volunteers facilitated programs at the library and outreach through the Roseburg School District's schools and Lunchbox Express, Boys & Girls Club of the Umpqua Valley, Sunshine Apartments and Roseburg parks.

There were 412 Summer Reading Program youth participants, a 19% increase over the previous year. Circulation of children's materials increased 12% and there was a 25% increase in the number of youth library cards issued. The library gave away 2,100 new contemporary books to youth.

The library implemented basic technology classes in the fall with a grant from the Public Library Association.

A Great Stories Club grant from the American Library Association and the National Endowment for the Humanities was used to develop a teen book group with members of the Students of Color Student Union directed by the Douglas Education Service District.

Funding from the Whipple Foundation was used to develop specifications for technology in the Ford Room that will allow users to produce joint in-person/Zoom/streaming events.

The library received grants from the Whipple Foundation, C. Giles Hunt Charitable Trust and the Douglas County Library Foundation to purchase physical and digital materials.

More than 1,700 of the area's youngest learners benefited from Dolly Parton's Imagination Library. The project mails one free, new, age-appropriate book every month to registered children from birth to fifth birthday. Our service area includes 3,000 eligible youth in the greater Roseburg, Glide and Idleyld Park communities.

## Police Department

It has been another extremely busy year as Police responded to over 40,000 calls for service and took over 6,500 police reports. Community Service Officers handled nearly 1,600 of the calls.

Like most police departments across the nation, RPD is experiencing challenges with filling vacant Police Officer positions. All but two of the temporary duty assignments have been suspended until staffing levels increase, but we anticipate being able to provide a School Resource Officer to the Roseburg School District starting this month. We are experiencing constant movement. Cpl. Patrick Moore retired in August after working with RPD nearly 30 years and Master Officer Daniel Knott retired in July after working with RPD for over 26 years. We got 200 Police Officer applications, interviewed 41 applicants, hired six Police recruits and had four recruits separate from the City. Three Community Service Officers separated from the City and we hired one in December.

We continue to experience the effect of Oregon Senate Bill 48, which took effect in July 2022. This bill is an attempt to reduce the effect of the criminal justice system's reliance on the use of bail. Our Officers continue to take criminals to jail, but, due to this bill, they are often booked and released for "non-violent" crimes such as theft, car theft, trespass, burglary, non-domestic violent assault, arson, unlawful purchase of a firearm, etc. This bill, along with Ballot Measure 110 (Drug Addiction Treatment and Recovery Act), which decriminalized "user" amounts of drugs such as



methamphetamine and heroin, and House Bill 2645, which decriminalized “user” amounts of fentanyl, makes it extremely challenging to combat low-level crimes that can have a substantial impact on our community. However, our officers continue to work diligently to make the most impact within the confines of these legal restraints.

Police continue to partner with Adapt on the mobile crisis program. The Mobile Crisis Team is able to deploy a mental health professional directly to the scene, which ensures the most qualified professionals are able to deal with whatever mental health crisis is presented and usually frees officers to handle other calls for service. The Mobile Crisis Team responded to 1,439 mental health crisis calls in the first three quarters of the year and diverted many of those individuals from jail and/or the ER. The Adapt Sobering Center also continues to be a useful tool for law enforcement.

Our Homeless Liaison Officer remains extremely busy. Police continue to collaborate with the CDD Compliance Officer, Public Works Department and its Parks division to conduct weekly cleanups in our parks and on public property. This year, 850 camps were posted for cleanup and 120 prohibited camping citations were issued since enforcement of the Time/Place/Manner ordinance began in August.

Officers participated in the County courthouse Peace Officer Memorial ceremony, the Veterans Day Parade, Salvation Army’s Dress-A-Child and Angel Tree events, the 40<sup>th</sup> annual Douglas County Christmas Tree Lighting Ceremony, Challenge of the Heroes, and one of our favorite events, Shop with a Cop. The Optimist Club presented Officer Kyle Fields with the Optimist Club Officer of the Year award at the club’s annual Officer of the Year Banquet.

Detectives took part in numerous Douglas County Major Crimes activations including a shooting homicide in the Glide area, a domestic violence homicide in the Green District, an officer-involved shooting in Idleld Park, a familial shooting homicide in Green, a shooting homicide in Canyonville, an officer-involved shooting in Melrose, a Rice Valley home-invasion homicide, a domestic violence shooting in Tiller, a shooting homicide in Green and another in Riddle.

Detectives also investigated a downtown Roseburg disturbance that resulted in a non-fatal shooting and a series of convenience-store armed robberies in and around Roseburg. They investigated a Roseburg officer-involved shooting at the Senior Center after a male suspect assaulted several people. Detectives were called on to investigate two in-custody deaths at the Douglas County Jail and a road-rage shooting in Roseburg. Detectives also investigated many sexual assaults and child abuse crimes, resulting in many arrests and felony crime charges.

## **Public Works Department**

The mission of the Public Works Department is to provide quality public infrastructure at the lowest life-cycle cost. That means design decisions and maintenance activities are determined by the most cost-effective way to provide high-quality infrastructure assets, considering all of the costs of that asset over its entire life.

The Department has multiple divisions encompassing Parks and Recreation, Maintenance, Streets and Storm Drainage, Facilities, Engineering, Administration, Airport, and Water. Public Works

delivers a wide range of services, mainly behind the scenes, from the most basic need of clean drinking water to the recreational benefits of our parks that bring our community together.

### **Staffing**

Public Works completed several recruitments, filling positions left by retirements, promotions and people moving on to other opportunities. Staffing in today's job market continues to be challenging, especially in our skilled positions.

### **Maintenance Activities**

About 80% of public works staff maintain existing public infrastructure in some capacity. Significant activities include landscape and turf maintenance; maintaining park facilities such as restrooms, playground equipment, and structures; pavement maintenance and striping, sign maintenance and graffiti removal; storm drain cleaning, leaf removal and street sweeping; installation and repair of water mains and service connections; pump station and reservoir maintenance; maintenance of City-owned buildings and airport facilities; and water treatment plant operation and maintenance.

### **Parks and Recreation**

The Parks Admin Division secured a \$750,000 grant to renovate Stewart Park's aging outdoor tennis courts and add dedicated outdoor pickleball courts. Two damaged sections of the popular Umpqua River Trail were replaced last summer and wayfinding signage was installed throughout the multiuse path system. Parks had a successful summer recreation season with activities for all ages and fun opportunities for children throughout the year such as "Track the Lumberjack." An innovative highlight was the community collaboration that created an outdoor fiber art gallery on Fir Grove Park trees that was dubbed, "Tapes-Trees in the Park." Knitters, crocheters and weavers produced artwork for the colorful event unveiled during Umpqua Valley Arts Association's 54th Annual Summer Arts Festival. The City also received a private \$150,000 donation to expand Brown Park.

Parks maintenance faced challenges with increased vandalism and trash. Parks and Streets staff joined Police and Community Development in camp cleanups almost every week to assist in removing 252,000 pounds of trash through Dec. 1. We installed nine new Disc Golf baskets, added native landscaping to natural areas, and improved parking lots, Stewart Park irrigation, playground equipment at Thompson Park and ball fields at Sunshine Park. We also prepped parks for over 100 reservations.

### **Water Division**

Roseburg's water system now has backup power at seven locations critical to maintaining the City's ability to produce and deliver water during extended power outages. The project included permanently mounted backup generators at the water treatment plant and Reservoir Hill storage facility, installation of switching equipment at five key booster pump stations, and two large portable generators that will be used at booster stations to run pumps and refill reservoirs. Those generators will help the City provide water to about 98% of all customers during a prolonged power outage. Project planning began in 2019 after a storm known as "Snowmageddon" and staff is excited to see its completion, making us better prepared to deal with prolonged power outages, which seem to be occurring more frequently.

In 2023, 1.6 billion gallons -- or 4.38 million gallons daily average -- of water was treated at the Winchester Water Treatment Plant. The Oregon Health Authority again found Roseburg's drinking

water system meets the highest standards, thanks to outstanding performance and commitment from the Water Division staff. We upgraded failing, undersized pipe by replacing 564 linear feet (LF) of 4-inch cast iron water main in NE Vine Street with 8-inch ductile iron pipe and installing another 1,200 LF of 8-inch water main on Hooker Road. We began replacing 4,100 LF of 20-inch transmission line in NE Stephens Street from Isabell Avenue to south of Newton Creek Road. Staff will continue water distribution line replacement projects and finish replacing the 20-inch transmission line to the main reservoir.

### **Storm Drainage Division**

In 2023, we installed 3,250 LF of new storm lines in the Calkins/Troost area and Harvard Avenue at Rainbow and Haggerty streets. The project abandoned existing storm facilities that run through private property including under residential buildings. An American Rescue Plan Act grant covered the \$1,570,064 project. We rehabilitated 900 LF of 42-inch diameter storm drain pipe and 483 LF of 48-inch diameter storm drain pipe using the cured-in-place-pipe method, a cost-effective way to extend pipe life by 50 years with minimal impact on the public contrasted with the dig-and-replace method. Street maintenance spent 1,754 hours sweeping and removing 789,640 pounds of debris. They also collected 680 cubic yards of leaves.

### **Airport Projects**

The Airport saw plenty of activity in 2023. With the increase in wildfires, the Roseburg Regional Airport has become a regional SEAT (Single Engine Air Tanker) base, and serves as a temporary home for many contracted firefighting aircraft, both fixed wing and rotor. As part of our efforts to increase emergency preparedness, a standby power project was designed and bid in 2023. The project, which is funded by FAA and ODA grants, will be constructed in 2024.

## **Looking Ahead to 2024**

As we look forward to 2024, the future is bright for our beloved City. The dedicated staff and their elected leaders will continue to put in the hard work that leads to continuous improvement. We will work with our community partners to advance projects and programs that are important to our citizens. We will continue to listen, learn, and adapt to the challenges we face together.

A few of the things we will be working on include:

- Continue playing an important role and supporting UCC in their effort to advance the Southern Oregon Medical Workforce Center project.
- Maintain efforts with the Homeless Commission to locate property, an operator and funding for a supervised urban campground.
- Support UCAN's new partnership with St. Joseph Catholic Church to provide an overnight warming center this winter and possibly long-term.
- Continue collaborating with Council to improve the parking program and update Council Goals on priorities we hope to accomplish together.
- Continue enhancing the Fire Department's organizational efficiency through comprehensive review of existing policies and implementing updated protocols to align with industry best practices and standards. The department looks forward to continuing to support City staff and Councilors, building relationships with community agencies and serving the community at only the highest standards and level of service.

- Hire at least eight sworn Police Officers and a Community Service Officer.
- Proceed with the Library's Ford Room technology plan, complete a library-use assessment survey and implement the Summer Reading Program.
- In early 2024, Community Development anticipates holding an open house on an urban growth boundary swap application plus a series of public hearings from the City, County and the state Land Conservation and Development Commission.
- Present the Diamond Lake Boulevard/OR 138E Design Concept Plan for Council adoption in the fall.
- Apply for a grant to renovate Brown Park with an accessible playground.
- Design a renovation project and request construction bids for grant-funded outdoor tennis and pickleball courts.
- Complete the Roseburg Regional Airport Standby Generator Project, upgrade airport fencing and security, and begin construction of Taxiway Extension Project.
- Update the City's Five-Year Capital Improvement plan and begin the Water System Master Plan update.