### SAC Committee

November 17, 2020 Meeting #3



## Roseburg Downtown Parking Assessment

Finance and Enforcement

Public Outreach

Strategy Brainstorm

RICK WILLIAMS CONSULTING Parking & Transportation

#### Stakeholder Advisory Committee

Dick Baltus – Downtown Professional Service Provider (AHM Brands)

Ray Bartrum – Downtown Restaurant Owner (Old Soul Pizza)

Carole Cohen – Downtown Resident (1130 SE Cass)

Eva Marie Chasteen – Downtown Restaurant (Little Brothers Pub)

Paul Bentley – Downtown Professional Service Provider (Paul Bentley Architect)

Susie Johnston-Forte – DRA

Misty Ross – Downtown Personal Service Owner (Hair Garage Barber/Salon)

Brian Prawitz - City Council Liaison, Laurelwood Resident & Downtown Professional

Service Provider

Ashley Hicks – City Council (Former Downtown Business Owner)

Stu Cowie – City Staff (Community Development Director)

#### City Management Team

Stu Cowie – Community Development Director

Nikki Messenger – City Manager

Ron Harker – Finance Director

Amy Sowa – City Recorder

Eric Johnson – Communications Specialist

## Agenda

- Introductions
- Review SAC Meeting Notes Summary
  - Any changes or additions?
- Finance/Enforcement Review
- Quick Update of Online Survey results (to date)
- Open House info
- Discuss strategy ideas
- Next Steps
  - Prepare Strategy Recommendations Report
  - Finalize code review
  - Set a December SAC meeting
- Adjourn

**Williams** 

Ronchelli/Collins

Reynolds

**Reynolds** 

Williams

Williams

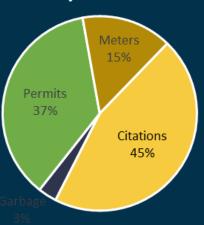
## Meeting #2 Notes Summary



Changes or additions?

# Revenue & Expenses – General Observations

## Average Income by Source

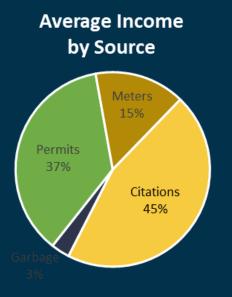


- Enforcement/Management (third-party)
   contract terminated in March 2020.
- Program does not generate much in surplus revenue (see below, about \$3,000).

Profit & Loss	January – December 2018		
Total Income	\$176,958.62		
Total Expenses	(\$173,662.40)		
Net Income	\$3,296.22		

- Citation revenue is bulk of all revenue @ 45% at \$79,000 annually
- Meter revenue is 15% -about \$26,000 annually.
  - This is usually the foundation of a paid parking system.
- Permits account for 37% of revenue \$63,000 annually.
- Low revenue likely driven by large free parking area and quality of existing coin meters

# Revenue & Expenses – General Observations

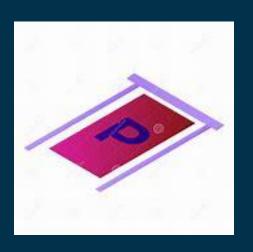


 Revenue potential impacted by high rate of citations voided/waived.

Year	Citations issued	Citations paid	Total citation value paid	Citations voided	Total citation value voided	Citations open	Total citation value open
2016	2,469	1,388	\$48,478	599	\$19,602	482	\$22,828
2017	3,380	2,395	\$179,629	940	\$74,833	45	\$3,170
2018	3,110	2,254	\$172,102	821	\$66,347	35	\$2,798
2019	2,979	1,857	\$142,378	754	\$60,308	185	\$17,717
TOTALS	11,938	7,894	\$542,587	3,114	\$221,090	747	\$46,516

- 26% of citations are voided (4 YR Average)
- Annual value of voided citations about \$55,000 (4 YR Average)
  - This is 2X current meter revenue
- Work with courts to understand why such a high rate of voids and means to correct.

#### Enforcement



- Previous parking management and enforcement arrangement lacked a tight scope of services and clear performance metrics.
- Overall efficiency of the system is hindered by:
  - Age/quality of meter system
  - Large area of unregulated parking
  - Decentralized permit programs
- Given current finances and internal City capacity, a new format for parking and enforcement management services will need to be developed.
  - A performance / metrics-based relationship with a professional parking management vendor.
  - Active City oversight of contract performance.
  - On-going role of a stakeholder group to review and give input to outcomes.

### Online Survey Results



#### Quick Update

- **211** online responses (through 11/16)
  - Primarily on 10/30, 11/2, & 11/3
  - Includes 50 employees/business owners
- Key Issues to Date (>50% identified)
  - "Difficult to find free on-street parking"
  - "Garage/public parking lots feels dark and/or unsafe"
- Current Demographics
  - 55% Roseburg Residents
  - 55% Age 55 or older
    - Only 11% under age 35
  - 65% Female

### Virtual Open House



#### Wednesday, November 18

#### Date:

Wednesday, November 18<sup>th</sup>

#### Time:

5:30pm - 7:00pm

#### **Format:**

Virtual; Presentation (30 to 45 minutes) followed by Q & A

#### **Topics:**

Project Goals; Existing Conditions; Guiding Principles

#### **Facebook Live:**

https://www.facebook.com/cityofroseburg

### Strategy Brainstorm



#### Thoughts and Ideas

- New parking management enforcement agreement
- Rethink / revise definition of Downtown and Downtown Core area
- Time limit all parking in "Downtown"
- Distinguish Downtown from Laurelwood – distinct parking management districts
- Create a consistent and uniform signage package (on and off-street)
- Tie residential permits to license plate.

## Strategy Brainstorm (cont.)



#### Thoughts and Ideas

- Implement a more strategic purpose for off-street lots and pricing of permits to facilitate use of the off-street supply.
- Mid to Long-term phase purchase and install of new meter technology
  - Identify means to fund new technology and program support
- Consider upgrades to pricing (visitor rates and permits)
- Defined and continuing role of stakeholders (SAC) in on-going input and review of plan implementation and performance.

### Next Steps



- Open House 11/18
- Prepare Public Outreach
   Findings Summary
- Prepare Draft Strategy
   Recommendations Report
- Finalize code review
- Set a December SAC meeting



## THANK YOU